

Sandringham Football Club 2022 Membership Terms and Conditions

COVID-19 impact and unforeseen circumstances

- At this time, the impact that the COVID-19 pandemic may have on the 2022 VFL/VFLW Season is not known. The impacts of COVID-19 may result in Members having reduced or varied match access compared to those that would apply in the absence of those impacts. Should this be the case, Members may contact the Club to address the nature of the impact on their membership and, depending on the severity of that impact, may be entitled to a suite of options.

General

- 2022 Memberships are valid until 31 December 2022.
- Sandringham Football Club recognises the importance of your privacy. All information collected will be handled in accordance with the National Privacy Legislation.
- By purchasing a Sandringham Football Club Membership you are opting in to receive email correspondence from the Sandringham Football Club, including the weekly Zeal the Deal e-newsletter, match day information and occasional sponsorship promotion.

Opt-Out/Unsubscribe

- You can opt-out at any time via the unsubscribe button in each email. Please note that this will remove you from the mailing list and you may miss out on important information relating to your membership. Alternatively, you can contact the Sandringham Football Club and ask to be removed from the mailing list. It may take some time to put an opt-out or an unsubscribe in effect so you may still receive communications from us for several weeks after your request is received.

Sharing Information With Third Parties

- We engage third parties to perform services in connection with the operation of our business. Examples of these services include payment processing and authorisation, fraud protection and credit risk reduction, order fulfilment and shipping, marketing and promotional material distribution, data analysis and, where applicable, data cleansing. We may need to share personal information with these third parties so that they can perform these services, however, we limit the personal information that we give to them and authorise them to use this information only for the purpose of performing those services.
- To fulfil the Zebras Rewards component of the membership package, your full name and email address will be pushed to a third party provider, "SportsPerks". All correspondence from SportsPerks will be pre-approved by the Sandringham Football Club to ensure the information is relevant.

Game Day Access

- All members receive access to all VFL and VFLW home games. Members also receive access to VFLW away games where there is no entry fee.
- For VFL and VFLW matches, home games are defined as matches involving Sandringham Football Club or Southern Saints Football Club played at Wilson Storage Trevor Barker Beach Oval during the regular home and away season. Should a home game be relocated to another location outside Wilson Storage Trevor Barker Beach Oval, such as



Marvel Stadium, due to COVID impacts or at the club's discretion, this is no longer classed as a "Home" game and access does not automatically apply to members with home game entitlements. Sandringham Football Club will be in touch with members should home game entitlements be available for members to access.

- All members receive discounted entry to VFLW away games, at the discretion of the away club.
- To gain access to home games you will need to present your digital ticket or provide your name at the gate. Physical membership cards are commemorative only.

Other Membership Benefits

- Sandy Zebs and Southern Sainter Members receive the following benefits in addition to match access:
 - 20% OFF all club merchandise
 - To receive this benefit you must use the discount code provided in your membership letter for online purchases or present your membership card for in person purchases. If you misplace the code, please contact the Club.
 - 10% OFF tickets to all club functions
 - To receive this benefit you must use the discount code provided in your membership letter. If you misplace the code, please contact the Club.
 - 10% OFF all bar prices at Sandy by the Bay on presentation of membership card
 - To receive this benefit you must present your membership card at the bar at Sandy by the Bay
 - Access to every post match presentation at Sandy by the Bay
 - One FREE DRINK at EVERY home game (tap beer/house wine/soft drink) at Sandy by the Bay
 - To receive this benefit you must present your membership card at the bar at Sandy by the Bay
 - Full access to Zebras Rewards Program
 - Access is automatically provided upon becoming a member. This benefit is facilitated by SportsPerks and is an online program.
 - Subscription to weekly e-newsletter "Zeal the Deal"
 - By purchasing a Sandringham Football Club Membership you are opting in to receive email correspondence from the Sandringham Football Club, including the weekly Zeal the Deal e-newsletter.
 - Full voting rights at AGM
 - Zebras portable charger
 - This item can be collected from the Club on game day or during office hours. Presentation of your physical membership card is required for collection. Please contact the Club if you have any issues collecting your item. Item may be delivered at an additional cost to cover postage expenses.
- Junior Zebs and Junior Sainter Members receive the following benefits in addition to match access:
 - One club canteen food and drink voucher
 - A voucher will be included in your member welcome pack
 - Opportunity to run out with the VFL & VFLW teams on a match day



- The Club will be in contact once a match day has been determined. If the member is unable to attend on the allocated day, the member forfeits the benefit.
 - Zebras cap
 - A voucher will be included in your member welcome pack
 - One Bakers Delight FREE TREAT voucher
 - A voucher will be included in your member welcome pack
- Rampaging Zebras Coterie Members receive the following benefits in addition to two (2) Sandy Zebs Memberships
 - Tickets for two people to every home match day function and half-time refreshments
 - Tickets for two additional guests at one President's Luncheon of your choice during the year
 - Please contact the Club in the lead up to the luncheon for which you would like to redeem these tickets
 - Tickets for two to all Business Lunches
 - Tickets for two to the Neil Bencraft Best & Fairest
 - A Rampaging Zebras Coterie Jacket, Polo and Cap (for new members)

Membership Categories

- Sandy Zebs and Southern Sainter Memberships are the standard adult membership types
- Concession Memberships - Concession membership is available to holders of a valid full time student card. Youth concession members must carry their concession identification with them on game day. Concession membership is also available to holders of a Centrelink issued Pensioner Card (PCC)*, Department of Veterans' Affairs card or Department of Veterans' Affairs issued Pensioner Concession Card*. Relevant concession documentation must be provided upon entry at game day. Concession card must be valid for the entire 2022 football season. Health Care card holders are NOT eligible.
- Junior Zebs and Junior Sainter Memberships - To be eligible for junior membership you must be under 15 years of age at 1 January 2022. A date of birth must be provided when purchasing a junior membership.
- Family Zebs and Family Sainter Memberships - Family memberships include two adults and up to three juniors (who are under 15 at 1 January 2022).
- Rampaging Zebras Coterie Membership – Entitles the member to 2 x Sandy Zebs memberships.

* Primary Cardholders only (not their dependants listed on the card) are entitled to the concession price.

Member Code of Conduct

- Whilst barracking and supporting your club is a vital part of the game, offensive language and gestures are not in the spirit of the game. Likewise, aggressive behaviour, including yelling and swearing when dealing with Sandringham Football Club staff, representatives or event staff will not be tolerated.
- Furthermore, Sandringham Football Club members who consume alcohol on a game day are to do so responsibly so that their behaviour does not adversely impact the event for other patrons within the reserve. Drunkenness at any level will not be tolerated.



- Bullying and vilification towards players or other supporters is also unacceptable. By being a Sandringham Football Club member, you are agreeing to be tolerant of diversity and to be inclusive of other members and supporters.
- Sandringham Football Club members who breach this code of conduct may face membership penalties including cancellation without refund. If a Sandringham Football Club member is to encounter a problem on the day of a game, we ask that they contact an attendant or security guard to assist in dealing with the problem.

